# SHIPPING VS. MATERIAL HANDLING

## Make freight management easy.

## With Shepard, You Can.



#### What is shipping?

Shipping is the process of a carrier picking up items from your office or any place of origin and transporting it to the dock of either the advance warehouse or event facility. Shipping is separate from Material Handling. Exhibitors may use any carrier they want, including Shepard Logistics.



#### What is material handling?

Material Handling is the process of receiving a shipment from your carrier and managing on-site handling of the shipment through the event cycle. It is a standard event procedure with associated costs typically based on shipment weight.

#### **Material Handling Process:**

- Unloading freight from your carrier once it arrives at the receiving dock.
- $\boldsymbol{\cdot}$  Transporting freight from dock to your booth space.
- Removing empty shipping containers (boxes, crates and pallets) from your booth.
- Temporarily storing your empty shipping containers during the show.
- Returning empty shipping containers to your booth at the close of event.
- · Transferring your freight back to the loading dock.
- Loading your freight into your carrier's delivery vehicle for return shipping.

#### One easy way to keep charges low?

**Consolidate.** Whether you ship to the advance warehouse or directly to show site, it is in your best interest to consolidate your shipment as much as possible. Each shipment that arrives separately is assessed the minimum charge.

So, keep your charges low by skidding items so that they are sure to arrive together.

# SHEPARD LOGISTICS EFFICIENT. ON-TIME. GUARANTEED.

# Enjoy convenience and confidence. With Shepard Logistics, You Can.

Shepard Logistics is the official event carrier. Our dedicated team of logistics specialists will provide you with personalized and efficient shipping solutions to make sure your



#### **Inbound & Outbound Services**

- Small package
- Standard ground
- · Next Day, 2-Day, and 3-Day service levels
- · Air-ride

freight arrives on time.

- Flatbed
- · Dedicated truckload
- · Volume discounts
- · Caravan services



#### **Material Handling**

- · Handle-with-care approach
- · On-time delivery
- · Fast resolution in case of damage
- Signature series material handling 10% discount to all round-trip customers



#### **Value-Added Services**

- · Personalized service
- Priority empty return for all inbound with Shepard Logistics
- · Transparent quotes with no hidden fees
- · Available 7-days a week
- · Late fees waived at Shepard events
- · Outbound shrink wrap at no charge
- Shepard Logistics personnel on-site at your service for assistance





### **SHEPARD LOGISTICS SERVICES (SLS)**

#### **Atlanta Boat Show**

G155540123

Georgia World Congress Center | Atlanta, GA January 12 - 15, 2023

#### Ship Roundtrip with Shepard Logistics and receive a 10% discount on Material Handling\*

	nt does not apply to shipments o	onsidered small p	oackage, local o	deliveries, "Ligh	nt Weight" shipm	ents, or shipm	ents over 10,000 lbs. Roundtr	ip SLS shipping is red	quired to quali	ify for discount	. (35572)
Step	1. Complete exhi	biting cor	mpany ir	nformati	ion.						
EXHIB	ITING COMPANY NAME:							ВООТН І	NUMBER: _		
CONTA	ACT NAME:						PHC	NE NUMBER:			
CITY:							STATE:	Z	IP CODE: _		
MAIL	ADDRESS:										
itep	2. Where are we	picking u	p the sh	nipment	?						
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	T ADDRESS:							DHONE	NI IMPED:		
ITY: _							STATE:	Z	IP CODE: _		
	e a loading dock?		_			Any thi	ng else we should know	about your build	ding?		
	building in a residential are										
	need a lift gate on our tru										
o we	need to go inside your off	ice to pick up	your items?	∐Yes ∐	No						
tep	3. When are we p	oicking u	the shi	pment?							
ATE:					HOURS	E ODEDATIO	DN:				
	vanced Warehouse  5. What are we s		o Facility/	/Show Site	е						
QTY	ITEM	LENGTH	WIDTH	HEIGHT	WEIGHT	QTY	ITEM	LENGTH	WIDTH	HEIGHT	
	Crates						Carpet (color)				WEIGHT
			1	1	1						WEIGHT
	Cartons (cardboard)						Monitors				WEIGHT
	Cartons (cardboard)  Cases/Trunks										WEIGHT
						тота	Monitors Other				WEIGHT
Star servic Step	Cases/Trunks	Air Next I meet delivery  t is over, a ther carrier.	Day Air Oder date. Order	Other (Truck must be re	cload, Specializ	eed it)? 24 hours of you?	Monitors Other - requested pick up date		NUMBER: _		
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# International Shipping - Event Logistics





DSV Fairs & Exhibitions is the Preferred International Freight Forwarder and Customs Broker for Shepard events.

#### **IMPORT ARRIVAL DEADLINE ESTIMATES:**

LCL SEA FREIGHT – 5 weeks before the show opens FCL SEA FREIGHT – 4 weeks before the show opens AIR FREIGHT – 3 weeks before the show opens







#### OUR INTERNATIONAL SHIPPING SERVICES INCLUDE:

- Shipment planning packaging, documentation, scheduling
- Pick-up and international shipping to the US air/port
- Customs clearance & delivery to the Shepard advance whise or show dock
- Pick-up at the show site dock or Shepard warehouse
- Export documents, international shipping and Customs clearance overseas
- Final delivery to the overseas return destination

NEXT



Fairs & Exhibitions, Solutions USA

Contact: Kelly O'Neill-Exley

Product Specialist

Email: kellv.oneill@dsv.com Mobile: +1 404 432 8835 Please <u>contact us today</u> for a free quotation.

### DSV International Offices



DSV Fairs & Exhibitions has an agent office in most countries worldwide. If you do not see your country listed below, then please contact DSV Fairs & Exhibitions USA, so that we can provide local contact details.

#### Canada

EAS Exhibition Services
1400 Bayly Street
Office Mall 2, Ste 4
Pickering, Ontario
L1W 3R2
Canada
Contact: Paula Collaco
Tel: + 1 647 203 8520
Email: paulacollaco@rogers.com

#### China

DSV Fairs & Events, Solutions Rm 2307-2308, 23F One Indigo 20 Jiuxianqiao Road Chaoyang District Beijing 10016, P.R. China Contact: Roaddy Lu Tel: + 86 10 8540 7288 / 7299 Mobile: + 86 13 91029 8808 Email: roaddy.lu@dsv.com

#### Denmark

DSV Solutions A/S
Fairs & Events
Center Boulevard 5
2300 Copenhagen S
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Contact: Lars Skovhoej
Tel: +45 43203859
Email: expo@dk.dsv.com

#### Germany

DSV Fairs & Events, Solutions Reisholzer Bahnstrasse 41 40599 Duesseldorf Germany Contact: Christian Rasche Tel: + 49 211 9952 0 Mobile: + 49 171 9793 078 Email: christian.rasche@dsv.com

#### Hong Kong

DSV Fairs & Exhibitions 13001-11W, 103-04S&106-7S, 13/F ATL Logistics Centre B, Berth 3 Kwai Chung Container Terminal NT Hong Kong Contact: Sunny Ling Tel: + 852-2211 8205 / 8852 8205 Mobile: + 852 9622 3280

Email: sunny.ling@dsv.com

#### Italy

DSV Fairs & Events Strada Vecchia Paullese 5/A Pantigliate, Milan 20090 Italy Contact: Marco Simone Tel: + 39 02 269 05324 Fax: + 39 02 269 05208

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#### Japan

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15F, 1-17-1 Toranomon
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#### Korea

DSV Fairs & Events, Solutions
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Gangseo-gu, Seoul,
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#### Singapore

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DSV Solutions Pte Ltd

#### Spain

DSV Fairs & Events, Solutions
Pol. Ind. Riera del Molí
Les Licorelles, Calle A num. 1
08750 Molins de Rei
Barcelona ,Spain
Contact: Belina Flores
Tel: + 930 260 838
Mobile: + 34 34 686 902 300
Email: belina.flores.sierra@dsv.com

#### Taiwan

DSV – Translink Room 5-2, 5th Floor No. 99, Chung Shan N. Rd Sec 2., Taipei 104-48 Taiwan R.O.C. Contact: Frances Lin Tel: +886 2 2581 1133 Fax: +886 2 2523 9449

Email: frances@trans-link.com.tw

#### Turkey

DSV – Agility Fairs & Events Rüzgarlıbahçe mah. Cumhuriyet Cad. Acarlar Is Merkezi F Blok K:2 D:8 Beykoz Istanbul, Turkey Contact: Tandogan Ozman Tel: + 90 216 680 16 00 Fax: + 90 216 680 00 45 Email: tandogan.ozman@dsv.com

#### United Arab Emirates

DSV Fairs & Events, Solutions Level 15, Office No. 07-08 Sheikh Rashid Tower Dubai World Trade Centre P.O.Box 36683, Dubai, UAE Contact: Nilofer Sayeed Tel: + 971 4 813 1487 / 813 1210 Mobile: + 971 56 6833914 Email: nilofer.sayeed@dsv.com

#### United Kingdom

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DSV Fairs & Exhibitions, Solutions USA Contact: Kelly O'Neill-Exley Product Specialist Email: kelly.oneill@dsv.com

Mobile: +1 404 432 8835

### **OUTBOUND MATERIAL HANDLING AUTHORIZATION & LABEL REQUEST**

#### **Atlanta Boat Show**

G155540123

Georgia World Congress Center | Atlanta, GA January 12 - 15, 2023

All outbound shipments require a Shepard Outbound Material Handling Authorization (MHA) form and shipping labels. Shepard offers complimentary pre-printing of these items. To take advantage of this service, please complete this request and submit to Shepard. Your pre-printed MHA and labels will be delivered to your booth prior to the close of the show.

In order to process your order, we require payment on file. Please complete the Method of Payment and return to Shepard Exposition Services.

If you have already placed an order with Shepard, we will automatically use the credit card on file for your company.



Note: All third parties must pick up MHA/labels at the Shepard Service Desk.

Step	1. Complete exhil	biting cor	mpany i	nformati	ion.							
EXHIBITING COMPANY NAME:						BOOTH NUMBER:						
CONTACT NAME:								PHO	ONE NUMBER:			
FMAII	ADDRESS:											
	2. Where is the s	hipment	going?									
СОМР	ANY NAME:											
STREE	T ADDRESS:											
CITY: _								STATE:		ZIP CODE:		
#OFC	3. How many pier RATES: # 4. What are we s	OF SKIDS:					_ #OF	CARTONS:	APPROX.TO	TAL WEIGHT		
QTY	ITEM	LENGTH	WIDTH	HEIGHT	WEIGHT	]	QTY	ITEM	LENGTH	WIDTH	HEIGHT	WEIGHT
	Crates							Carpet (color)				
	Cartons (cardboard)							Monitors				
	Cases/Trunks							Other				
	Skids/Pallets						тота	L				
Is the I	e a loading dock? Yes ouilding in a residential are need a lift gate on our true need to go inside your off	ea?	] <sub>No</sub>	Yes 🗆	No		Any th	ing else we should knov	v about your buil	ding?		
Step Offii If select shippii Step Grout Step	6. Who is picking cial Show Carrier: SHEPAR string a carrier other than Sing labels. 7. What type of sind 2nd Day Expedited 8. What do we do out via Shepard Logistics or available.	g up your D LOGISTICS hepard Logist  ervice is I Ground (3-5 Day	shipme Other (* cics, you mu  need (he s) Overnit	nt? Truckload, Sp st schedule  ow fast (  ght	pecialized) the pickup. ` do you n	eec oes	ncludes d it)? sn't sh		ng FedEx or UPS <u>y</u>	you must ha	ive and appl	y their

Shepard ·

### **ADVANCED SHIPPING LABEL**

#### **Atlanta Boat Show**

G155540123

Georgia World Congress Center | Atlanta, GA January 12 - 15, 2023

Print at least one shipping label for each box. Include the exhibiting company name and booth number. If you are creating your own labels, make sure the same information below is on your labels.



TO:

(Exhibiting Company Name)

(Exhibiting Company Booth Number)

c/o Shepard Exposition Services 1790 Marietta Blvd Atlanta, GA 30318

FOR: Atlanta Boat Show

Delivery Hours: Monday - Friday, 8:00AM - 4:00PM First day freight can arrive without a surcharge:

Monday, December 12, 2022

Last day freight can arrive without a surcharge:

Wednesday, January 4, 2023

#### **DIRECT SHIPPING LABEL**

#### **Atlanta Boat Show**

G155540123

Georgia World Congress Center | Atlanta, GA January 12 - 15, 2023

Print at least one shipping label for each box. Include the exhibiting company name and booth number. If you are creating your own labels, make sure the same information below is on your labels.

# ♦ Shepard **DIRECT TO SHOW SITE** TO: (Exhibiting Company Name) (Exhibiting Company Booth Number) c/o Shepard Exposition Services **Georgia World Congress Center** 285 Andrew Young International Blvd. NW Atlanta, GA 30313 FOR: **Atlanta Boat Show MUST NOT BE DELIVERED PRIOR TO:** Thursday, January 5, 2022 | 8:00AM



#### MATERIAL HANDLING RATES

#### **Atlanta Boat Show**

G155540123

TOTAL

Georgia World Congress Center | Atlanta, GA January 12 - 15, 2023

#### Ship Roundtrip with Shepard Logistics and receive a 10% discount\* on Material Handling

\* Discount does not apply to shipments considered small package, local deliveries, "Light Weight" shipments, or shipments over 10,000 lbs. Roundtrip SLS shipping is required to qualify for discount. (35572)

What is Material Handling? Material Handling is the unloading and delivery of exhibit freight to the exhibitor's booth on the show floor, the storage of empty containers, the return to booth for packing, and the loading back onto the exhibitor's outbound carrier. This is an automatic service and is billed based on weight. This service, whether used completely or in are part, are billed as a package.

How to Calculate Material Handling Services The following services whether used completely or in part are offered as a package. When estimating weight, round up to the next 100 lbs. For example: 285 lbs. = 300 lbs./100 lbs. = 3 X RATE = \$ Amount or minimum charge, whichever is greater.

Standard Material Handling Rates All rates are per 100 pounds with a 200 pound minimum charge. Certified weight tickets are required on all shipments.

Blended Rates The rates stated are blended to include overtime based on the schedule at publication. Changes in schedule or if your carrier delivers your freight outside of published hours may result in additional fees. Please see Material Handling page for a complete listing of all possible charges.

#### Advanced Warehouse Shipments\*\*

\*\* Single pieces over 5000 pounds, machines or uncrated items cannot be accepted at warehouse.

FIRST DAY FREIGHT CAN ARRIVE: Monday, December 12, 2022 LAST DAY FREIGHT CAN ARRIVE: Wednesday, January 4, 2023

CODE	ITEM	WEIGHT
35010	Crated	
35036	Special Handling	

PRICE/CWT	TOTAL
\$132.54	
\$172.25	

#### **Direct to Facility/Show Site Shipments\*\***

\*\*\* Large pieces of machinery and uncrated shipments can be accepted at show site.

FIRST DAY FREIGHT CAN ARRIVE: Tuesday, January 10, 2023

CODE	ITEM	WEIGHT
35030	Crated	
35043	Uncrated	
35038	Special Handling	

	PRICE/CWT	TOTAL
Х	\$125.91	
Х	\$188.75	
x	\$163.75	

#### **Light Weight Shipments\*\*\*\***

\*\*\*\* Shipments 40 pounds or less.

CODE	ITEM	WEIGHT		PRICE
35400	Light Weight		×	\$66.25

#### **Other Material Handling Services**

CODE	ITEM	QTY	
35490	Banding Service Per 4x4 Skid/Pallet		
35491	Shrink-wrap Service Per 4x4 Skid/Pallet		

TOTAL ESTIMATE	\$	
TAX (All tax rates are subject to change)		8.90%
AMOUNT DUE	\$_	

\$75.00

\$75.00

Only Shepard personnel are allowed to operate mechanical equipment. We understand that your calculation is only an estimate. Invoicing will be calculated from actual certified weight ticket or reweigh ticket on inbound material handling receiving report. Adjustments will be made accordingly, Any adjustments to charges must be made at show site. Acceptance of said terms and conditions will be construed when any of the following conditions are met: This Material Handling Agreement (MHA) is signed; Exhibitor's materials are delivered to Shepard's warehouse or to an event site for which Shepard is the Official Show Contractor or an order for labor and/or rental equipment is placed by Exhibitor with Shepard. Please be aware that disposal of exhibit properties is not included as part of your material handling charges. Please contact Shepard for your quoted rates and rules applicable to disposal of your exhibit properties. All Material Handling charges are billable and will be charged to the credit card on file.

COMPANY NAME:	BOOTH NUMBER:
CONTACT NAME:	



FMAIL ADDRESS:

# MATERIAL HANDLING **INFORMATION**

Atlanta Boat Show

G155540123

Georgia World Congress Center | Atlanta, GA

January 12 - 15, 2023

#### **Special Handling Definitions**

Rate as shown on Material Handling Rate Form. approx. 30%.

Shipments received that are packed in a manner as to require additional handling/labor are deemed special handling. Examples of shipments falling into this category would be constricted space unloading, ground unloading, stacked shipments, designated piece unloading, shipment integrity, mixed shipments, no bill of lading or documentation, carpet/pad only

#### **Constricted Space**

Freight packed in trailer to full capacity. Shipments are not easily accessible because trailer is loaded by cubic space, or top to bottom and side to side.

#### **Stacked Shipments**

Shipments with multiple pieces stacked on top of one another throughout the majority of the truck or trailer requiring unstacking during the unloading process.

#### **Mixed Shipments**

Mixed shipments are shipments that contain a mixture of uncrated and crated materials, and the uncrated portion is minimal deeming the shipment special handling but not uncrated. But in cases where greater than 50% of the load by volume is uncrated the load will be categorized as uncrated.

#### Shipment Integrity

Shipments loaded on a carrier in a manner requiring separating or sorting to reestablish the integrity of each shipment.

#### Carpet/Pad Only

Carpet and/or pad only shipments are time and labor intensive, and require additional manpower and tools (e.g. carpet poles, flatbed carts or scooters, dollies).

#### No Documentation

Shipments received from small package carriers (including, among others, Fed Ex, UPS, & DHL) that are delivered without documentation or bills of lading that require additional sorting, processing, and tools for delivery.

#### **Designated Piece Unloading**

Shipments loaded in such a manner that require the unloading/loading crew to be directed by driver remove items in a particular order, or unloading and reloading items to reach certain pieces behind others remaining on the trailer.

#### Padded Van Deliveries

This applies to van line carriers that transport freight at cubic displacement rates, operate a non-standard dock height equipment, require freight on the truck to be unloaded in a specific order or orientation, or require that freight on the truck be moved to unload the actual delivery.

#### Disposal Fee

A disposal fee & minimum 1 hr. labor will be charged for all booth materials (booth displays, flooring, etc.) that are left unclaimed after show move out.

#### Overtime/Double-time

#### Overtime: 30% • Double Time: 50% SURCHARGE:

Shipments that are moved and/or handled on overtime and/or double time hours will incur a surcharge based on the handling times noted on the receiving/shipping documents. Drivers picking up outbound shipments will be sequenced for loading ONLY after a bill of lading is submitted to the Shepard Service Desk AND the driver has checked in.

#### Warehouse Overtime/Double-time

#### Overtime: 30% • Double Time: 50%

Advanced shipments may be received during straight time hours at the warehouse location, however an overtime/double time surcharge may be applied to an advanced warehouse shipment due to required delivery schedule based on show move-in and move out hours beyond our control. This would also be true if freight was received after hours at the warehouse trapping facility.

#### Early/Late Shipments to the Warehouse SURCHARGE: 25% • 35003

A surcharge will apply to shipments not arriving within the published dates (refer to Show Information page for dates) for advance warehouse or arriving on show site after show opening. Any shipment arriving to show site after show open will be charged a surcharge.

#### **Uncrated Shipments**

#### Rate as shown on Material Handling Rate Form

An additional charge of 50% (or as stated on Material Handling Authorization page) of the applicable material handling charge at the time of delivery shall be charged for all loose, uncrated, or unprotected shipments received at the show site docks. The charge is a one-time charge that includes both move-in and move out of the show, and is based on the weight of the shipment handled.

#### Off-Target Deliveries SURCHARGE:

15% • 35004

For targeted shows (exhibitors who received/ requested a Targeted Date/Time), a surcharge will apply if shipment is not delivered (or carrier has not checked in) during assigned target date/time.

#### Marshaling Yard

#### \$30 per Shipment • 35250

Where Shepard Exposition Services as the show contractor must lease space for Marshaling Yard operations because no space is provided by the facility, Shepard may charge a one time fee per shipment processed inbound and/or outbound through the Marshaling Yard.

#### **Reweigh of Shipments**

#### \$25.00 per forklift load • 35282

An additional charge per forklift load will be applied to shipments that have to be reweighed at the dock due to the lack of a certified weight ticket, or an incorrect or understated weight on a delivery document.

#### **Empty Crate Storage**

#### \$25.00 per piece • 35105

A charge per crate, carton or skid applies when Shepard handles the storage and return of empties from a shipment not received by Shepard and therefore not subject to material handling charges.

#### **Light Weight Shipments**

Shipments weighing 40 lbs. or less will qualify for the light weight shipment rate. Shipments exceeding 40 lbs. will be billed standard Material Handling fees at the prevailing show rates. All shipments must have certified weight tickets.

#### **Envelope Deliveries**

#### FEE:

#### \$10.50 per envelope • 35007

During show hours at the show facility, a charge will apply to receiving and delivering envelope packages to your booth.

#### **Priority Empty Labels**

#### \$75.00 per label • 35064

Limited quantities available on a per event basis.

#### Mobile Spotting

#### FEE:

#### \$200 per round trip

All vehicles must be escorted in and out of building by Shepard personnel.



# MATERIAL **HANDLING 101**

Shepard Exposition Services is the sole provider of Material Handling Services. Exhibitors or their hired EAC/Carriers may not deliver freight to exhibit spaces or operate any type of mechanical or powered equipment. Material handling is a billable service.

#### What is material handling (also referred to as

drayage)? Material handling is the process of unloading your freight from your shipping carrier, either at the warehouse or show site, delivering it to your booth, storing your empty containers (empties) if required, returning of your empties at the close of show, and then reloading your freight back onto your shipping carrier.

What is the definition of "freight"? Any exhibit materials shipped or delivered to the advance warehouse or show facility via shipping carrier, POV,

What is the difference between material handling and shipping? Shipping is the process of transporting your shipment from its origin to it's final destination. Material handling begins at the time your shipment arrives to the docks (please refer to "What is material handling?" for the full definition.) These are 2 different items and are billed differently.

Do I need to order a forklift to unload or reload my freight? No, please do not order a forklift for unloading/reloading of your materials.

What does CWT mean? CWT is an acronym for Century Weight.

What determines how much I'm charged? Charges are based on certified inbound weight ticket included with your shipment as well as the type of service

#### How do I calculate material handling charges?

Material handling, whether used completely or in part are offered as a round trip service. When recording weight, round up to the next 100 lbs, EXAMPLE; 285 lbs. = 300 lbs./100 lbs. = 3 X RATE = \$ Amount or minimum charge, whichever is greater.

Will there be any additional charges? Additional charges may apply. Please review the Material Handling Authorization and Material Handling Additional Services forms included in the manual for

What are Light Weight shipments? All shipments regardless of carrier that weigh 40 pounds or less. Shipments need to have certified weight tickets or other verifiable weight noted upon delivery. Shipments without certified weight tickets may be subject to special handling or reweigh fees. Packages that arrive separately at different times or days will be

All shipments, regardless of carrier, weighing 41 lbs. and up will be billed using the standard material handling rates listed in the kit and billed at a 200 lb.

#### How do I calculate my Light Weight shipment?

Charges for Light Weight shipments are total shipment weight, per delivery. Any shipment above 40 lbs. will not qualify for this rate. Please be advised that your whole shipment may not arrive to its destination at one time. Therefore you may be charged per each

What are Crated Materials? Materials delivered that are skidded or in a container that can easily be unloaded/reloaded with no additional handling

What are Uncrated Materials? Materials delivered that are loose, pad-wrapped or unskidded without proper lifting bars and/or hooks.

What is Special Handling? Shipments received that are packed in a manner as to require additional handling/labor are deemed special handling. Examples of shipments falling into this category would be constricted space unloading, ground unloading, stacked shipments, designated piece unloading, shipment integrity, mixed shipments, no bill of lading or documentation, carpet/pad only

What are Advanced Shipments? All shipments that are addressed to the advance warehouse address (please refer to "Advance Warehouse" shipping labels included in this manual). Shepard will begin accepting your shipments 30 days prior to first show open day (date may vary depending on show schedule).

The warehouse will receive shipments Monday-Friday, 8:00 AM - 4:00 PM, excluding holidays. Shipments must arrived by advanced warehouse deadline date to avoid late surcharge. (Please refer to the "Show Information" page included with this manual for deadline date.)

Crates, cartons, skids, fiber cases, and carpets can be accepted at the warehouse, but DO NOT ship crates weighing over 5,000 lbs., loose/uncrated shipments and/or machinery to warehouse. You must ship those items direct to show site.

All shipments must have a bill of lading or delivery slip indicating number of pieces and weight. Certified weight tickets required.

All shipments must be prepaid, no collect on delivery shipments will be accepted.

What are Direct Shipments? All shipments that are addressed directly to the exhibit facility (please refer to "Direct to Show" shipping labels included in this

Shipments must arrive during published exhibitor move-in times only. Do not ship direct to show site in advance. If delivery cannot be guaranteed to arrive during exhibitor move-in, shipment must go to advance warehouse.

All shipments must have a bill of lading or delivery slip indicating number of pieces and weight. Certified weight tickets required.

Crates weighing over 5,000 lbs. or loose/uncrated shipments must be shipped direct to show site to arrive during exhibitor move-in times

All shipments must be prepaid, no collect on delivery shipments will be accepted.

#### What is and why would I need liability insurance?

Accidents happen, therefore, most show organizers and facilities require liability insurance. Please refer to your booth contract for exact minimums required.

Please make sure your materials are covered from the moment they leave your company location to the time they return after the close of the show.

If applicable, included in your manual is information and an application for liability insurance and booth coverage can also be purchased to protect your valuable exhibit materials.

Outbound Shipping You must complete a Shepard Material Handling Agreement (MHA) for all outbound shipments. A MHA will be distributed at show site if all services have been paid in full, or you can request one at the customer service desk.

Upon completion of packing and labeling of your materials, complete the bill of lading (MHA) with all required information, and return to the customer service desk. If you have questions on how to complete your bill of lading (MHA), please ask a Shepard customer service representative located at the customer service desk.

If you are NOT using the designated show carrier, you must call your carrier with pick-up information. If your carrier fails to pick up your shipment, Shepard Logistics will either reroute your freight through the carrier of our choice or return to the local warehouse (whichever is indicated on your MHA).

Equipment. Exhibitors or their EACs may not utilize or operate any type of material handling mechanical or powered equipment. If you need assistance, please contact us to order labor and equipment.

